# Organizational and content revisions to the **Animals in the Library Policy**:

# **Organizational Improvements:**

#### 1. Clarified Policy Scope in Introduction:

 The introduction more clearly states that the policy applies to all BCLD library locations and specifies that it is designed to align with federal and state regulations.

## 2. Reorganized Content for Readability:

- Breakdown into clearly numbered or titled sections, such as:
  - Purpose (Why the policy exists)
  - Service Animals (Rights, responsibilities, and legal considerations)
  - Non-Service Animals & Pets (Rules for other animals, including program participation)
  - Staff Guidelines & Enforcement (How staff should handle situations)

#### 3. Consolidated Definitions Subsection:

 The definitions previously appeared in two places (under "Statement of Policy" and "Definitions"). Consolidated them into one subsection clearly labeled
Definitions & Rights under the Service Animals section.

### 4. Highlight Key Rules Using Bullets or Numbering:

o Instead of long paragraphs, used **bullet points** or **numbered lists** for readability.

#### **Content Revisions:**

#### 1. Aligned Service Animal Definition with ADA Standards:

- The definition of "Service Animal" is updated to align exactly with the Americans with Disabilities Act (ADA), which defines service animals strictly as dogs and, in some cases, miniature horses trained to perform tasks for a person with a disability.
- The current definition is outdated and too broad ("any animal that is trained...") and could lead to misunderstandings.

#### 2. Added Permissions for Assistance Animal Trainers to align with Oregon law

 In compliance with state law, ORS 659A.143 - Assistance Animal Trainers and their service animals in training are specified as being treated the same as persons with a disability and their service dogs.

### 3. Staff Guidance for Questioning Patrons with Animals:

- The section on what staff can ask is formatted more as a clear directive, making it explicit that staff may ask only two questions under ADA rules:
  - 1. Is this a trained service animal required because of a disability?
  - 2. What task(s) has the animal been trained to perform?
- Added several examples of tasks a dog has been trained to perform directly related to a person's disability to help staff assess when question #2 has been answered correctly. Most responses will fall under general task types of guiding, alerting, assisting, and interrupting.

### 4. Clarified Definition and Requirement for Non-Service Animals

- Definition expanded to include "companionship, therapy, comfort, or emotional support" animals. Specification that these do not enjoy ADA protection is retained.
- Added "fully enclosed in a carrier or carried by the handler at all times and are not placed directly on library furniture or floors."

## 5. Specified Library-Sponsored Animal Programs:

 If the library allows animals for educational programs (e.g., reading therapy dogs), the policy acknowledges this and clarifies that such programs must be preapproved by the library.

## 6. Specified application of Library Use Restrictions policy

Allows for exclusion penalties for recurrent violations

### 7. Clarified Handling of Causes for Removal:

- The new policy provides clearer guidelines on what constitutes a cause for removal and the steps staff should take if a service animal is causing a disturbance. Including
  - 1. **Direct threats to the health and safety of other people or animals** in the library, **or district property** (e.g., excessive barking, aggressive behavior, property damage)
    - Signs of poor health such as retching, vomiting, excessive scratching, drooling, fluid discharge are included here to be considered a threat to the health of other persons and animals.
  - 2. Not housebroken
  - 3. Lack of effective control